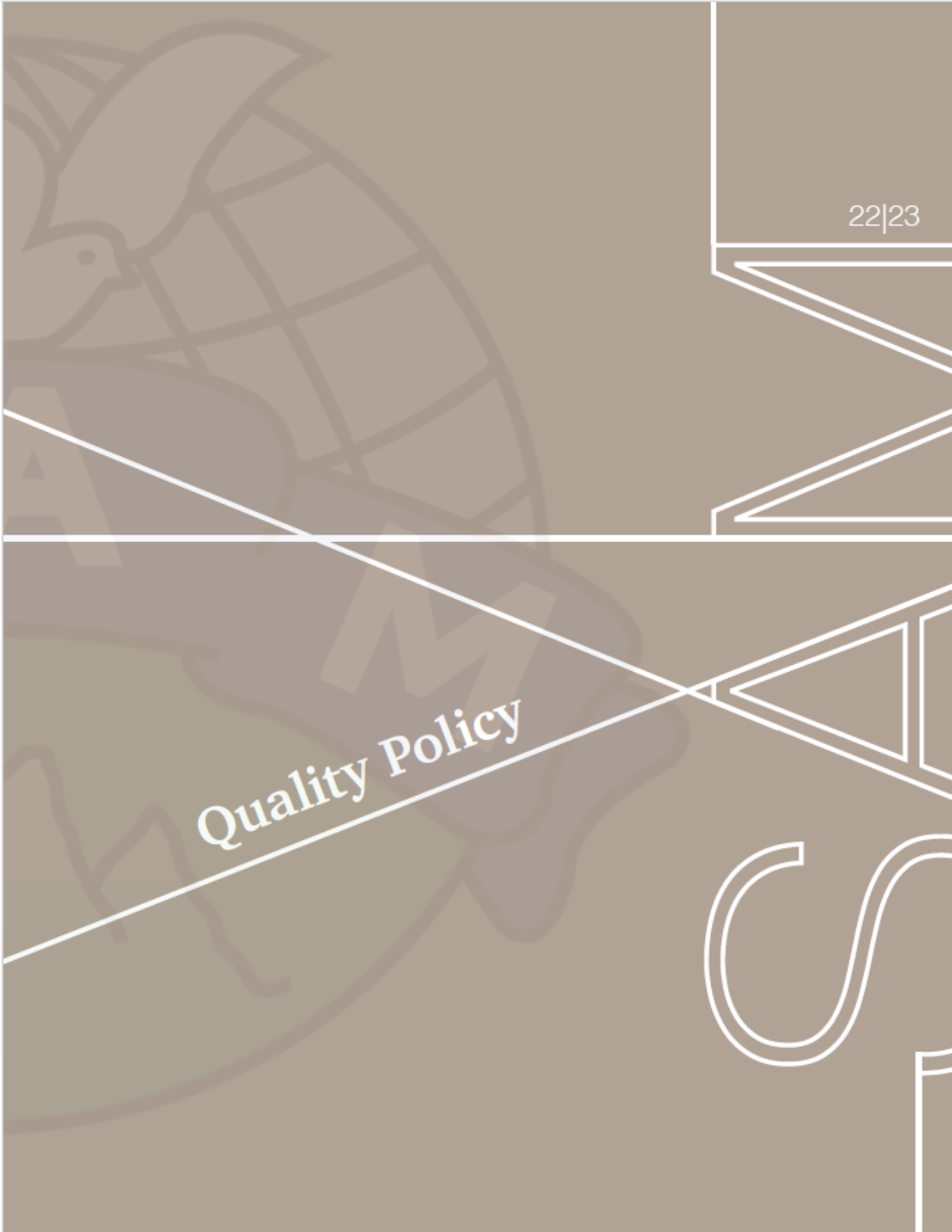


Quality Policy



At SAM (Caribbean) Ltd, our commitment to quality is unwavering. We strive to meet the expectations of all stakeholders by providing relevant and current educational services that comply with government regulations. Our quality framework is based on pre-defined and documented policies and procedures that ensure our customers receive the expected value. We are dedicated to achieving the following:

1. Contributing to developing trained and competent business and commercial professionals and managers in Trinidad and Tobago and the Caribbean.
2. Promoting good business and commercial practices through education and research, benefiting our students, alumni, staff, and stakeholders.
3. Instilling a sense of social responsibility and ethical practices in all students and graduates.
4. Equipping our students and graduates with transferable, vocationally-relevant knowledge and skills to succeed throughout their careers.
5. Ensuring that our learners achieve the intended learning outcomes for each course in their program of study.
6. Providing qualifications and awards that apply to the needs of the Caribbean and global labour market.
7. Recognised as a leading provider of technology programs and courses within the competitive tertiary education industry in the Caribbean.
8. We continuously review and improve our processes to maintain our high standards of quality and meet the evolving needs of our stakeholders.